

TANYA SEHRA

Software Project Manager | Program Manager | Delivery Excellence | PMO | AI-Enabled Project Delivery
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 Mohali, Punjab, India

PROFESSIONAL SUMMARY

Program / Project Manager with 5+ years of experience driving software delivery in a fast-paced startup environment, progressing from Manual QA Engineer to Project Manager through consistent ownership, process improvement, and cross-functional leadership. Experienced in leading concurrent SaaS and enterprise software initiatives, partnering with engineering teams, founders, and business stakeholders to deliver high-quality products across distributed teams.

Beyond project execution, I have built delivery processes, standardized project management practices, designed portfolio dashboards, implemented PMO-style governance, and improved delivery visibility through ClickUp, automation, and executive reporting. My startup experience has required wearing multiple hats combining project management, delivery operations, quality assurance, process improvement, and operational planning to keep teams aligned and projects moving forward.

My background in Quality Assurance gives me a strong understanding of the Software Development Lifecycle (SDLC), enabling me to identify delivery risks early, support engineering teams throughout development, and ensure quality is embedded from planning through release.

I actively leverage AI tools including ChatGPT, Cursor AI, Gemini, and ClickUp AI to accelerate documentation, backlog refinement, meeting summaries, project reporting, and workflow automation, allowing more time to focus on delivery execution, stakeholder alignment, and solving complex operational challenges.

CORE SKILLS

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|---|--|---|
| ▪ Project Management | ▪ Customer Implementations | ▪ Product Operations |
| ▪ Customer Success | ▪ Technical Account Management | ▪ Software / SaaS Environments |
| ▪ SaaS Implementations | ▪ Agile Project Management | ▪ Customer Onboarding |
| ▪ QA / Software Testing | ▪ AI-Assisted Development (Conversational Prompting) | ▪ Requirements & Workflow Documentation |
| ▪ Status Reporting & Action-Item Follow-Up | ▪ Cross-Functional Coordination | ▪ Risk & Blocker Identification |
| ▪ Release Testing & QA Sign-Off | ▪ Stakeholder Communication | ▪ Process Improvement |
| ▪ Sprint Planning | ▪ ClickUp (Expert / Certified Power User) | ▪ Jira |
| ▪ Asana / Trello / Monday.com (working knowledge) | ▪ ChatGPT / Gemini / Cursor AI | ▪ SharePoint / Google Drive |
| ▪ Confluence | ▪ Microsoft Office | |

EXPERIENCE

Project Manager | Crebos Online Solutions Pvt. Ltd. Mar 2021 – Present

- Progressed internally from Manual QA Engineer to Project Manager by consistently taking ownership beyond assigned responsibilities in a fast-paced software startup.
- Managed concurrent delivery of SaaS, enterprise software, FinTech, logistics, government, and mobile application projects, coordinating cross-functional engineering teams across multiple workstreams.
- Designed and implemented organization-wide ClickUp workspaces, portfolio dashboards, workflow automations, dependency tracking, and executive reporting frameworks to improve delivery visibility and operational efficiency.

- Established PMO-style practices including standardized project templates, RAID management, delivery governance, SOPs, release readiness, and portfolio reporting to improve consistency across projects.
- Partnered directly with CEOs, CTOs, Product Owners, Engineering Leads, designers, developers, QA teams, and international clients to align business priorities with engineering execution.
- Integrated AI-powered workflows using ChatGPT, Cursor AI, Gemini, and ClickUp AI to streamline documentation, backlog refinement, reporting, meeting summaries, and operational processes.

KEY ACHIEVEMENTS

- Progressed from Manual QA Engineer to Project Manager within the same organization through demonstrated leadership, ownership, and continuous process improvement.
- Led delivery across multiple international customer engagements spanning SaaS, enterprise software, FinTech, logistics, government, sustainability, and research platforms.
- Built organization-wide ClickUp delivery systems that improved project visibility through portfolio dashboards, workload planning, dependency management, and executive reporting.
- Established standardized delivery governance practices including project templates, SOPs, delivery cadences, RAID tracking, and release readiness processes to improve execution consistency.
- Actively championed AI-assisted project management by integrating AI into documentation, sprint planning, reporting, backlog refinement, and operational workflows.

Key PROJECTS

Verpact Cosumer App - Enterprise Delivery Governance (Netherlands)

Role: Project Manager | Delivery Governance

- Coordinated delivery across multiple engineering workstreams, third-party vendors, and business stakeholders for a large-scale government-backed digital platform.
- Designed dependency tracking, executive dashboards, QA cadences, and delivery governance processes to improve visibility and decision-making.
- Supported resource planning, portfolio reporting, and PMO-style operational improvements across concurrent initiatives.

SurveyCams – SaaS Product Delivery

Role: End-to-End Project Manager

- Led product planning, sprint execution, release management, QA, stakeholder communication, and commercialization readiness for a SaaS inspection platform.
- Worked directly with engineering teams and leadership to prioritize features, manage product delivery, and prepare the platform for market launch.

FlyEndurance – End-to-End Digital Platform

Role: Project Manager

- Managed the complete project lifecycle from requirement discussions and planning through delivery, testing, deployment, and post-release support.
- Coordinated cross-functional teams, managed delivery timelines, facilitated Agile ceremonies, and ensured alignment between business requirements and engineering execution.

- Served as the primary point of coordination for stakeholders, proactively identifying risks, resolving blockers, and maintaining consistent communication throughout the project lifecycle.

Vox Populi – Research & Survey Platform (France)

Role: QA Engineer → Project Coordinator

- Managed day-to-day communication with French clients, translating technical discussions into clear business language for non-technical stakeholders.
- Facilitated requirement clarification, expectation management, progress updates, and feedback sessions between customers and engineering teams.
- Built strong client relationships through proactive communication, helping bridge the gap between business objectives and technical implementation.
- This project marked the beginning of my transition from Quality Assurance into Project Management by expanding my responsibilities beyond testing into delivery coordination and stakeholder management.

TOOLS

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|-----------------------------|----------------------------------|--------------------|
| ▪ Asana (working knowledge) | ▪ Monday.com (working knowledge) | ▪ ClickUp |
| ▪ Jira | ▪ Trello (working knowledge) | ▪ Smartsheet |
| ▪ MS Project | ▪ Excel (Advanced) | ▪ SharePoint |
| ▪ Google Drive | ▪ Confluence | ▪ Google Workspace |
| ▪ Microsoft Office | ▪ Slack | ▪ Google Meet |
| ▪ GitHub | ▪ Cursor AI | ▪ ChatGPT |
| ▪ Gemini | | |

CERTIFICATIONS

- Google Project Management Professional Certificate — Coursera, Issued Dec 2023 (credential: [credly.com/badges/b0a408ad-919c-46b3-9ed0-b89c7c99ecd1](https://www.credly.com/badges/b0a408ad-919c-46b3-9ed0-b89c7c99ecd1))
- Project Management Professional (PMP®) — PMI Application Approved | Exam Scheduled (Expected 2026)
- ClickUp Power User (Certified)
- Project Management Foundations — National Association of State Boards of Accountancy (NASBA), Issued Jul 2026 | Credential ID: 89cd13f42519139f8eae01c650dc854445dd6c0ad21dd65cd3bbe085d2898e47

EDUCATION

Bachelor of Science | GGSDS College, Chandigarh (Affiliated to Panjab University) 2016 – 2019